

Important information about your water

West Warren-Viola Utility District Water System recently violated a Federal drinking water standard. Although this was not an emergency, you as a customer, have a right to know what happened, what you should do, and what was done to correct this situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. **[For Exceedances of Single Turbidity Limits]**

What should you do?

- **You do not need to boil your water or take other actions.** This was a treatment violation; we do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1 (800) 426-4791 or from <http://www.epa.gov/safewater/dwhealth.html>.

What does this mean?

Turbidity has no known health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. However, drinking water is not the only cause for these symptoms. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What happened? What is being done?

A problem occurred with the treatment process at the water plant. During the process unusually high chemical feed rates were required, adjustments were made and the plant was back in compliance in a few hours. Although the filtered turbidity exceeded the limit, the finished water sent to our customers was under the MCL(Maximum Contaminant Level).

For more information, please contact *Bobby Rutledge* at 931-668-2762 or *PO Box 218 Morrison, Tn 37357*.

Please share this information with everyone who may drink this water, including those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by *West Warren-Viola Utility District*. State Water System ID# *TN0000742*.
Date distributed: January 2021.